



Form GSOP 1-PIN (04/98)

STATE OF CALIFORNIA
Department of General Services - Office of Procurement

PURCHASE ORDER

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Purchase Order No. Rev. Date
62049 6/ 9/2008

Supplier No. 789252	Solicitation No. 56857	Delivery Date As Specified	FOB Point Destination	Invoice Terms N45
S h i p p CA STATE PERSONAL BOARD 801 CAPITOL MALL SACRAMENTO, CA 95814 Attn: GEORGE LAUSEVIE		C h a r g e STATE PERSONNEL BD E-09 (SAME AS SHIP TO ADDRESS)		
Agency Billing 54071	Agency Purchase Estimate IT-07-060	Purchase Estimate 67195	Revision 1	
Agency Contact GEORGE LAUSEVIE		Phone 916-653-1723	Date Received	

 MITRATECH HOLDINGS INC
 5900 WILSHIRE BLVD
 STE 1500
 LOS ANGELES, CA 90036
 Attn: SABRINA DAVALOU

Phone: 323-900-1700

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
TERMS AND CONDITIONS: THE ATTACHED STATEMENT OF WORK CONSISTING OF TWO (2) PAGES IS PART OF THIS AGREEMENT. THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED. 1. IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007 http://www.pd.dgs.ca.gov/modellang/genprovit.htm 2. IT Purchase Special Provisions (Effective 01/21/03) http://www.pd.dgs.ca.gov/modellang/purchasespecial012103.htm 3. IT Software License Special Provisions (Effective 01/21/2003) http://www.pd.dgs.ca.gov/modellang/Software%20Special%20Provisions%2001-21-03.htm						
1	12	EA	7090-000-0003-7	SOFTWARE LICENSE TeamConnect 12 User Licenses	2,000.0000	24,000.00
2	1	EA	9091-250-0051-6	SOFTWARE SUPPORT Annual Maintenance	5,040.0000	5,040.00
3	1	EA	1096-000-0912-4	SOFTWARE APPLICATION (AS DESCRIBED) Exchange I CAL Integration	25,000.0000	25,000.00
Total Value:						54,040.00
FOB DESTINATION: For the purpose of this award, only FOB Destination will be accepted. CHANGE ORDERS: This Purchase Order may be amended, modified, or						

Sales and/or use tax to be extra unless noted above

Buyer DIANA MERCADO	Phone 916-375-4430	BOC Number
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Department of General Services - Office of Procurement

Form GSOP 2-PIN (04/98)

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Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<p>terminated at any time by mutual agreement of the parties in writing. Change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include termination for default of the supplier.</p> <p><u>STATE CONTRACTS AND PROCUREMENT REGISTRATION:</u></p> <p>This Purchase Order has been registered into the State Contracts and Procurement Registration System (https://www.scprs.dgs.ca.gov). The Registration Number is: 18800608310925</p>						

**CALIFORNIA STATE PERSONNEL BOARD
ISDP**

STATEMENT OF WORK

Telephone Tech Support

This Statement of Work ("Agreement") reflects the services to be provided by Mitrtech Holdings hereinafter referred to as the "Contractor," for the California State Personnel Board, hereinafter referred to as the "State".

SCOPE

The Contractor will provide twelve (12) TeamConnect User Licenses and twelve (12) months annual maintenance. Support will include the following services:

- Services available via phone, email, or modem support.
- Support Services available during a 5X12 business day (excluding published holidays).
- 1-business-hour response time for critical issues.
- Availability of the most current releases, updates, and versions of TeamConnect software including any fixes, service packs, or workaround products.

PERIOD OF PERFORMANCE

The term of this Agreement will be twelve (12) months effective upon the Agreement start date or upon the date the Purchase Order is signed, whichever is later.

BILLING INFORMATION

The Contractor shall submit invoices (including the purchase order number) to the following address:

California State Personnel Board
801 Capitol Mall
Sacramento, CA, 95814
Attn: ISDP

POINTS OF CONTACT

Contractor Primary Contact:

Sabrina Davalou
Account Manager
5900 Wilshire Blvd. Ste. 1500
City, State, 90036
Telephone: 323-900-1700
Fax: 323-964-0000
Email: sabrina.davalou@mitratech.com

State's Primary Contact:

Victor Mendoza
Chief Information Officer
801 Capitol Mall
Sacramento, CA, 95814
Telephone: 916-653-6234
Fax: 916-653-1334
Email: vmendoza@spb.ca.gov

Please forward renewal notices to the attention of the State's Primary Contact.